

Electronic Acknowledgement Receipt

EFS ID:	3540936
Application Number:	10632615
International Application Number:	
Confirmation Number:	4771
Title of Invention:	CONTACT CENTER WITH NORMALIZED MULTIPLE PROTOCOL ARCHITECTURE
First Named Inventor/Applicant Name:	Carl Schoeneberger
Customer Number:	29053
Filer:	David H. Tannenbaum/Scott Matthews
Filer Authorized By:	David H. Tannenbaum
Attorney Docket Number:	NUASI-00101
Receipt Date:	30-JUN-2008
Filing Date:	31-JUL-2003
Time Stamp:	15:03:26
Application Type:	Utility under 35 USC 111(a)

Payment information:

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1		7382773CertCorrection.pdf	106895 01619722457b08f7902b1b0b2eeda57bd9a50c5	yes	4

Multipart Description/PDF files in .zip description

Document Description	Start	End
Miscellaneous Incoming Letter	1	1
Request for Certificate of Correction	2	4

Warnings:

Information:

2	Fee Worksheet (PTO-06)	fee-info.pdf	8189 d10bbe035edf9e3ec0146d57521292d17f03e74e	no	2
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Warnings:

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